

VALLEY WASTE SERVICE, INC.

261 Wallace Run Road
Beaver Falls, PA 15010

Phone: 724-843-9373
Fax: 724-843-1042
www.valleywasteservice.com

Dear Ellwood City Borough Resident:

We are pleased to inform you that Valley Waste Service, Inc. has been awarded a 3 year extension to the **exclusive** contract to provide solid waste disposal and recycling collection services to the Borough of Ellwood City. The contract is effective January 1, 2015 through December 31, 2017.

We extend a welcome to all new customers. We are a local family-owned company which has been proudly serving area residents for many years. If you have any questions, please call our Customer Service at 724-843-9373 between 8 a.m. and 4:30 p.m. Monday through Friday and we will be glad to assist you.

CURB SERVICE: Weekly collection of pre-purchased yellow garbage bags, every other week recycling and yard waste is per individual residential unit. Place your solid waste and recyclables at the curb after 7 p.m. the night before your scheduled collection day. Enclosed is information outlining how to prepare items for recycling. **(PLEASE RETAIN FOR FUTURE REFERENCE.)**

YELLOW BAG SERVICE: Yellow Bags may be purchased at Giant Eagle on Route 288, B & B Express on Lawrence Avenue, and The Store Food Mart at 100 Line Avenue. Residents may place as many yellow bags at the curb as necessary to dispose of all of their trash.

BULK ITEMS: To schedule the pick-up of a bulk item, you must contact the Ellwood City Borough Electric Office 48 hours in advance to pre-pay for removal of bulk items. The Borough Electric Office will provide you with an "Orange Sticker" which will need to be placed visibly on each item. Bulk items must be placed at the curb.

AT-DOOR / BACKYARD SERVICE: A person age 65 and over or any handicapped person living alone, may have "Special Collection" services. Such service shall consist of a maximum of two (2) bags and one (1) recycling bin located at either the front or back door of the residential unit. Proof of age and/or medical verification must be provided.

COLLECTION DAY: Your pick up day will remain the same at this time.

Valley Waste Service, Inc. provides a full range of solid waste disposal and recycling services. We offer commercial containers and roll-off boxes for special clean-up projects ranging in size from 2-yards to 40-yards in capacity. Please call our Customer Service Department for additional information

Valley Waste Transfer facility is open to the public to accept large quantities of bulk items, rubbish, and trash. Our Waste Transfer facility is open Monday through Friday 8:00 AM to 4:30 PM and Saturday 8:00 AM to 11:30 AM. This facility will accept pick-up truck, one ton truck and small dump truck loads of construction, demolition and municipal solid waste materials. Please refer to our website for further details. Vehicles will be weighed on our scales and there will be a fee for the disposal of materials. Please call our office for additional information.

We appreciate the opportunity to be of service to you and look forward to providing you with prompt, reliable service for the next three (3) years.

Very truly yours,

VALLEY WASTE SERVICE, INC.

Douglas Vogel
Vice President

ELLWOOD CITY IMPORTANT GUIDELINES

PLEASE RETAIN THIS VALUABLE INFORMATION FOR FUTURE REFERENCE

CONTACTING US: For your convenience, our Customer Service Department is open Monday through Friday 8 a.m. to 4:30 p.m. Representatives are available to answer questions about your billing, service, etc. If you call after hours, you may leave a voice mail message and your call will be returned the next business day. You may also email Customer Service at customersvc@valleywasteservice.com.

BAG SERVICE: Place your Yellow Bags and recyclables at the curb after 7 p.m. the night before your scheduled collection day. **All trash must be bagged and securely tied shut. We will not take loose trash!** Garbage bags must be within five (5) feet of the roadway.

RECYCLING: Recycling will be picked up every other week at curbside on the same day as trash collection. (see attached recycling guidelines/calendar for more details) The Borough of Ellwood City provides residents with a 35 gallon recycling container.

YARD WASTE: The Borough of Ellwood City will or has provided residents with 95 gallon yard waste containers or carts. The collection of Yard Waste will occur no more than nine (9) times per year on opposite weeks than the recycling is picked up. The Borough of Ellwood City will determine the dates for Yard Waste removal. Please look for messages on our website for collection details. The following items are examples of yard waste: leaves, grass clippings, branches, tree limbs (less than 3" thick), brush (up to 4' long), plants, flowers, roots, shrubbery, pruning, wood chips, and sawdust. If you need a yard waste container, contact the Borough of Ellwood City and they will provide you with one.

IDENTIFICATION: Clearly identify your street number on your mailbox or some type of permanent marker near the road. If this is not possible, please put your street number on your garbage containers. It is important to make the containers visible to the driver. In winter months, please remove snow so drivers can easily access your bags or containers. Also, make sure lids are closed to protect against rain and snow collecting inside causing items to freeze to the bottom of containers. Drivers will not reach into the can to remove loose items that are frozen to the bottom.

ITEMS THAT WILL BE PICKED UP AT THE CURB:

- ✓ Yellow trash bags
- ✓ Recyclables - Include clear and colored unbroken glass, aluminum and bi-metal cans, PET/HDPE #1-7 (plastic containers soda pop, milk, etc.), office paper, cereal boxes (or similar) junk mail, magazines, catalogs, newspapers and corrugated cardboard.
- ✓ Large Appliances & Bulky Waste - Includes large household appliances, such as stoves, washing machines, dryers, furniture, etc. Each bulk item must be tagged with an "Orange Bulk Item Sticker". Stickers can be purchased at the Ellwood City Borough Electric Office.
- ✓ All carpets, rugs and padding must be cut in sections no longer than 48" in length, securely rolled and tied, and weighing no more than 40 lbs. Each individual roll must have a sticker.

ITEMS NOT INCLUDED AND WILL **NOT** BE PICKED UP:

- ✓ Paving materials, stones, rocks, sand, dirt, broken concrete, automobile parts and batteries, sod, paints and stains, flammable liquids, metal 55-gallon drums, metal grease drums.
- ✓ Bushes, shrubs or other vegetation with earth or soil attached to root system
- ✓ Propane and oxygen tanks, gun ammunition, explosives or fireworks
- ✓ Tires (with or without rims)
- ✓ E-Waste (see definition)

STATE REGULATIONS: Due to state regulations we **CANNOT** accept flammable liquids (solvent, paint thinners, oil, containers holding liquid paints, gas, kerosene or any liquids), fluorescent bulbs, auto batteries or parts, or any material that may be considered hazardous, infectious or toxic.

E-WASTE: By PA state law, electronic waste (E-waste) will no longer be accepted for disposal in a landfill. **E-waste is any electronic item containing computer boards. Examples: TV's, desktop and laptop computers, and computer peripherals, including keyboard, mouse, printer, etc.** This type of waste requires special collection and disposal. Your county's website may also provide further information for disposal of E-Waste. Additional information is also available at www.useitagainpa.org.

NEEDLES and SHARP OBJECTS: Place all needles, syringes and lancets, in a hard plastic container with a tight fitting lid **taped** shut. Place with your regular trash **NOT** the recycling. Wrap all sharp objects in heavy paper and tape shut.
Please protect our workers!

AT-DOOR / BACKYARD SERVICE: A person age 65 and over, or any handicapped person living alone, may have special collection services. Such service shall consist of a maximum of two (2) bags and one (1) recycling bin located at either the front or back door of the residential unit for collection. Proof of age/and or medical verification must be provided. ***Bulky waste is not included in this service and must be placed at the curb for collection.***

HOLIDAYS: We observe the following holidays and our business is closed:

New Year's Day Memorial Day Independence Day Labor Day Thanksgiving Day Christmas Day

WE ARE NOT CLOSED ON: Martin Luther King Jr. Day President's Day Columbus Day Veterans Day

If your scheduled collection day falls **on or after** a weekday holiday, your collection will be one (1) day later that week.
If your scheduled collection day falls **before** a weekday holiday, there will be no change in your collection day.

PRIVATE DRIVES: The owners of private road(s) or driveway(s) are required to sign a waiver of damages provided by Valley Waste Service holding harmless the City and Valley Waste Service for any damage that may occur on the private road(s) or driveway(s) in the course of solid waste, recycling and yard waste collection.

This information is also available at www.valleywasteservice.com

Visit our website for announcements as well as up-to-date information on scheduling changes due to severe weather or upcoming holiday schedules.